

OFFICE PRODUCTS ALLIANCE

Volume 1 / Issue 1

CHAT WITH US!

Have you noticed a new addition to the website? There's a new chat feature available for you to send us your questions right from the website! Just click the green button on the bottom right of your screen.

Our team of customer service reps will be available to answer your questions throughout the day.

THE IMPORTANCE OF BUYING LOCAL

Every dollar that you spend with a local entity stays and gets recirculated at least ten times in your economy. Buying local makes sense to you and your entire community. When you buy local you don't just help the local business you are directly buying from, you help those other local businesses that support that business. You are helping to support your friends and neighbors, not someone from the other side of the country or perhaps even the other side of the world. It is impossible to buy local all of the time but Kansas City thanks you whenever you can, and so do we at Office Products Alliance.

“You are helping to support your friends and neighbors, not someone from the other side of the country [.]”

COMMUNITY INVOLVEMENT

What Buying Local means to others in Kansas City!

At the end of January, Team OPA will be supporting the American Cancer Society's Hope Lodge by providing dinner to those staying at the Hope Lodge. Supporting local patients who travel here to KCMO for treatment and showing them what Kansas City is all about is a part of our overall company mission.

OPA SHOWROOM

Did you know...OPA has a large showroom full of new furniture? Not only can you test all of the chairs, desks, and sit/stand risers we offer, but you can tour our office to see how we use all of the furniture that we sell, in our everyday work environment. For you photography aficionados, we have an exhibit of Roy Inman pictures currently hanging in our showroom for purchase. Come and take a look!



A few of the available chairs in our showroom



Tom Dalton

MEET YOUR TEAM: PRINTER AND PLOTTER SERVICE DEPARTMENT

Tom Dalton and Rick Walters are our main technicians and each have over 25+ years in the service industry repairing the machines that they are specialists in. They hold certifications from HP, Brother, Xerox, Canon, Oki, Zebra, and more.

They can repair, install, and troubleshoot nearly any kind of laser, thermal printer, or plotter that you may have. We can come to your facility and troubleshoot and sometimes make the repair right on the spot, as we always bring common parts with us on every call. We also have a will call desk where you can drop off your printer for an evaluation and estimate to repair.



Rick Walters

FAQ

Q: How do I add a new employee to the OPA website to log on and make purchases?

A: Please email us at info@officeproductsalliance.com with the information for the new user. Include the account number, the name of the user, their email address, phone number, and any shipping addresses they will be ordering for.

Q: What happens when part or all of my order is backordered?

A: These items are coming from our out of town warehouses, we will ship them to you within 2-3 business days.

Q: Do you really make laser toners at your facility?

A: Yes, we make over 30 different toners in our facility right here in KC. We think that "Made in KC" toners are best. If you have an interest in trying our Made in KC toners, please give us a call.

OPA CAPABILITIES

Sure, you are a customer and are doing business with us and we sincerely appreciate it, but did you know that we have other capabilities and services to offer you beyond what you are currently engaging us for? Review the list below and let us know how we can help you in other ways. We don't just sell you products, we install nearly everything we sell.

Office Products
Office Furniture
Breakroom
Safety Products
Computer Hardware
Computer Software
Toner with free auto-replenishment software

Audio Visual
Printer Repair Service
Network Cabling
Wireless Access Points
Promotional Products